



apprenticeship

including:

- Level 1 Key Skills in Communication
- Level 1 Key Skills in Application of Number
- Employers Rights & Responsibilities (ERRs)

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food & drink service (drink)

This qualification is directed specifically at those who deal with the preparation and service of drinks in hospitality. The course aims to develop awareness of hygiene, effective teamworking and customer in the workplace as well as providing practical training in drinks service skills.

mandatory units

- unit 501 Maintain a safe, hygienic and secure working environment
- unit 504 Contribute to effective teamwork
- unit 601 Give customers a positive impression of yourself and your organisation

optional units (choose 5)

- unit 502 Maintain and deal with payments
- unit 611 Prepare and clear the bar area
- unit 612 Serve alcoholic and soft drinks
- unit 613 Prepare and serve cocktails
- unit 614 Prepare and serve wines
- unit 615 Prepare cellars and kegs
- unit 616 Clean drinks dispense lines
- unit 617 Prepare and serve dispensed and instant hot drinks
- unit 618 Prepare and serve hot drinks using specialist equipment
- unit 619 Receive, store and issue drinks stock

