



NvQ level 2

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food & drink  
service (food)

This qualification is directed specifically at those who deal with food service in a hospitality situation. The course aims to develop awareness of hygiene, effective teamworking and food safety in the workplace as well as providing practical training in service skills (including silver service).

### mandatory units

- unit 501 Maintain a safe, hygienic and secure working environment
- unit 504 Contribute to effective teamwork
- unit 601 Give customers a positive impression of yourself and your organisation
- unit 604 Maintain food safety when storing holding and serving food

### optional units (choose 4)

- unit 502 Maintain and deal with payments
- unit 509 Prepare and clear areas for counter / takeaway service
- unit 510 Provide a counter / takeaway service
- unit 606 Prepare and clear areas for table service
- unit 607 Serve food at the table
- unit 608 Provide a silver service
- unit 609 Provide a buffet/carvery service

